

Revision #4 April 2014

SECTION	DESCRIPTION OF CHANGE	VER #
TITLE PAGE	Bottom right corner - added revision date "Last Revised April 2014"	4
SECTION 1 - INTRODUCTION		
1.1 Identification of Distributor and Service Territory	Added the following paragraph Customers requesting the relocation or support of distribution plant will be required to pay the costs associated with the relocation.	4
1.5 Contact Information	Underground locates – changed contact information to ON1CALL	4
SECTION II – DISTRIBUTION ACTIVITIES (GENERAL)		
2.1.2.1 Offer to Connect	Last paragraph: Added word "be" ... Developer will <u>be</u> completing ...	4
2.1.2.2 Capital Contributions and Connection Fees	See bullet starting at: <ul style="list-style-type: none"> • Class 3 General Service – (50 kW – 999 kW): (above 50 kW) Single building, 50 kW-250 kW (No Transformation on Customers property): <i>Refer to Table 2</i> <p>Class 4 – General Service (1000 kW and above): Refer to Table 2 2 Customers who own high-voltage switchgear and have a demand less than 1000 kW <i>Refer to Table 2</i></p> <p>Class 5 – Large User: Capital contribution collected from Customer.</p>	
2.1.7.4 Payment by Building Owner	Removed the word "written" (before the word request)	4
2.1.7.5 Opening and Closing of Accounts	Added the words "a minimum of" before three days in advance in the first sentence. Added new 2nd sentence: If the new account is for a service other than a residential account an "Application for Service" must be completed and returned to this office within 10 business days of starting the new account or the service may be disconnected. 3rd sentence: Changed from - "customer must provide required identification." To - "customer must provide identification if requested." New 2 nd paragraph: Festival Hydro may disconnect the electricity service. If a request is made for the reconnection, the new customer setting up the account at the service address will incur the applicable costs to reconnect the service during regular business hours. If the electricity service has been disconnected for longer than 6 months the customer must arrange for an ESA inspection. Upon receipt of	4

<p>2.1.7.5 Opening and Closing of Accounts cont'd</p>	<p>the ESA inspection authorizing connection, Festival Hydro will proceed with connection of the service.</p> <p>3rd paragraph: Changed to read – “If a Customer who wishes to close their account and cancel service with Festival Hydro Inc. they must notify Festival Hydro Inc. by telephone, by written request (including facsimile) or other means acceptable to Festival Hydro Inc. a minimum of three business days in advance.</p> <p>New 4th & 5th paragraphs: Landlord and Tenant Agreement – When an account has been opened for a tenant, the contract for supply of services is between Festival Hydro Inc. and the tenant. When the tenant closes the account, Festival Hydro Inc. will adhere to the date provided by the tenant, regardless of any agreements between the tenant and the landlord or owner.</p> <p>A landlord or owner may enter into an agreement with Festival Hydro Inc. whereby the landlord/owner agrees to assume responsibility for paying the continued service to the rental property after closure of the tenant’s account.</p>	
<p>2.2 Disconnections</p>	<p>8th bullet: At end of sentence added “or for a security deposit”. Added new bullet after 8th bullet</p> <ul style="list-style-type: none"> • Failure to notify Festival Hydro Inc. of customer responsibility for electricity account when a new party moves into an existing connected property. 	<p>4</p>
<p>2.2.1 Disconnection and Reconnection - Process</p>	<p>Removed words “and Charges” from behind the word Process in header.</p> <p>1st paragraph: Section number changed from 2.4.4 to 2.4.5 where it indicates reference to “See Conditions of Service Document ...”. Section 2.4.5 is titled “Payment of Overdue Account Interest Charges.”</p> <p>New 3rd paragraph: When a service has been disconnected due to arrears, reconnection or restoration of the electricity service will occur only after the reason for disconnection or limitation has been remedied. Festival Hydro Inc. may recover from the party requesting the reconnection any Festival Hydro Inc. OEB approved reconnection charges in the form of cash, cheque or other format accepted by Festival Hydro Inc.</p> <p>Paragraph commencing “Upon discovery that a hazardous condition ...” First sentence: Upon discovery that a hazardous condition or disturbance propagation (feedback) exists, Festival Hydro Inc. will immediately notify the Customer in writing to rectify the condition within seven days an acceptable time frame or face disconnection of the service supply.</p>	<p>4</p>

<p>2.3.2.5. Notification for Customers on Life Support</p>	<p>Changed header to indicate Notification “for Interruption” to Customers on Life Support</p> <p>1st paragraph: retained only first sentence 2nd paragraph: retained only first sentence added the following behind first sentence</p> <p>For emergency outages or unplanned outages, it is not possible to provide customers with notice prior to the outage. At the onset of an emergency or unplanned outage, the expected duration of the outage will not be known and Festival Hydro Inc. will not be able to contact specific customers with an approximate restoration time. Customers are welcome to contact us during an outage to request additional information (such as an estimated restoration time) or to identify themselves as requiring power as soon as possible due to medical equipment needs. Depending on the nature and scope of the outage, Festival Hydro Inc. may not be able to provide an estimated restoration nor be able to provide temporary power to a specific customer.</p> <p>Festival Hydro Inc. will endeavor to meet the needs of all customers requiring priority restoration, but Festival Hydro Inc. will not be liable to customers for failure to contact them during an outage or to restore power within a specified timeframe. Customers requiring a higher degree of security are required to provide their own back-up or standby facilities.</p>	<p>4</p>
<p>2.3.7.1 General</p>	<p>1st paragraph: Generally, metering will be at utilization voltage. Where Festival Hydro Inc. provides primary transformation, primary voltage metering will be allowed only in special circumstances following full discussion with Festival Hydro Inc. For installations where the customer owns the transformation, metering will be on the secondary side of the transformer provided the transformer losses are in accordance with CAN/CSA Standard C802-94 “Maximum Losses for Distribution, Power, and Dry Type Transformers” C802.1-00 “Minimum Efficiency Values for Liquid Filled Distribution Transformers”,</p> <p>2nd paragraph: Last word of first sentence – replace word “box” with “equipment”</p> <p>8th paragraph: Clearances changed for location in relation to water, gas or steam pipes – was 460 mm (36 in.) is now 900 mm (36 in.) was “of water gas or steam pipes” now “gas meter”. Also changed space regarding obstructions from 910 mm to 900 mm. Added the following sentence to the bottom of the 8th paragraph: When installed outdoors, arc-producing electrical equipment shall not be installed within 1 metre of the discharge of a combustible gas relief device or vent.</p> <p><u>Meter Bases</u> Paragraph 8: deleted this paragraph indicating customer is to supply a lightning arrester.</p>	<p>4</p>
<p>2.3.7.2 Metering Cabinets</p>	<p>Paragraph 10: at end of first sentence ending with the word cabinet, added the following: c/w removable backplate. To be clearly marked – top/bottom, incoming/outgoing conductors and wire size to be used. <u>Installations Involving Switchgear – Above 400 Amperes:</u> 1st paragraph:</p>	<p>4</p>

	<p>Whenever switchgear is used in the service entrance, a 406 mm x 609 mm x 254 mm (16"x24"x10") remote metering cabinet c/w removable backplate is to be used.</p> <p>Eliminated final sentence in this paragraph making reference to Festival Hydro CT's being sent to the manufacturer for installation.</p> <p><u>Shopping Plaza and Industrial Mall Metering:</u> Paragraph 2: All meters will be located in a single meter room on site when possible: separate meter rooms for separate buildings are not permitted must be approved by Festival Hydro Inc. prior to connection.</p> <p><u>Manufactured Metering Centres</u> Paragraph 2: First sentence changed to read – The metering centre to be used will be mounted as follows:</p>	
<p>2.3.7.3 Single Phase Metering</p>	<p><u>240/120 Volt</u> Up to 200 Amperes – removed the word “residential: Paragraph 2: Removed reference to self contained lugs now reads “Meter bases for underground single-phase services must be 200 ampere rates to accommodate Festival Hydro Inc.’s service conductors. Removed the list of acceptable meter bases and replaced with – Meter bases must be CSA approved.</p> <p>400 amperes 240/120 Volt (removed words General Service) Changed to say – Electrical Contractor must supply and install a 508mm x 762mm x 203mm (20"x30"x8") meter base (Microelectric #JS4A or equivalent meter socket c/w 400/5 current transformer and self shorting meter socket.</p>	<p>4</p>
<p>2.3.7.4. Three Phase Metering</p>	<p><u>600/347 Volt</u> Up to 200 Ampere Changed from reading – meters must be located indoors... to meters can be located indoors or outdoors Eliminated reference at bottom of paragraph to supply & installation of a lightning arrester by the electrical contractor.</p> <p><u>208/120 and 600/347 Volt</u> 400 amperes</p> <p>Paragraph 2: Festival Hydro will now supply and install CTs and PTs in the switchgear. manufacturer for installation.</p> <p>metering cabinet dimensions changed to 406mm x 609mm x 254mm (16"x24"x10"). Cabinet must now be lockable and c/w with removable blackplate that is to be delivered to Festival Hydro Inc. Metering Department by the contractor.</p> <p>Over 400 Ampere – Switchgear Same changes as Paragraph #2 (above) with the addition that the 1 -1/4"</p>	<p>4</p>

	conduit from the instrument transformer compartment to the metering cabinet should be no further than 50' distance.	
2.3.7.5 Interval Metering	<p>Added a 2nd paragraph</p> <p>Totalizing Additive totalizing will be permitted if the conditions of Measurement Canada S-E-08 can be met and is approved by Festival Hydro Inc. Metering Department. Deductive totalizing is not permitted as a means to determine a quantity of a legal unit of measurement in distinct trade measurement transactions as per Measurement Canada S-E-08.</p> <p><u>Existing Customers – Less than 1000 K.W. Billed Demand</u> Changed this to – Less than 200 K.W. Billed Demand</p> <p>Paragraph 1: changed 1000 K.W. to 200 K.W. Added “all customers requesting interval metering will be subject to interval meter pricing”.</p> <p>Paragraph 2: The customer shall compensate Festival Hydro Inc. for all incremental costs associated with the interval meter. This cost will include the capital cost of the interval meter, installation costs associated with the interval meter ongoing maintenance (including allowance for meter failure), verification and re-verification (6 years) of the meter, and ongoing provision of communication line with the customers meter, and the cost of metering made redundant by the customers requesting interval metering (as noted in 5.1.5 of the Distribution System Code).</p> <p><u>Existing Customers – Above 1000 K.W. Billed Demand</u> Changed this to – Above 200 K.W. Billed Demand</p> <p>Paragraph 1: changed 1000 K.W. to 200 K.W.</p> <p>Paragraph 2: added in reference to the associated cost of installation – “excluding the costs of installing and maintaining the telephone line” Removed reference to 5.1.3 of the <i>Distribution System Code</i>.</p> <p>New Paragraph 3: If the customer does not want to provide a dedicated phone line, they can ask Festival Hydro Inc. to install a revenue meter c/w cell modem. The customers will then incur a monthly cost for this service. To be billed actual cost adjusted to current costs.</p> <p><u>New or Upgraded Customers – Above 250 K.W. Billed Demand</u> In title and first paragraph changed from 250 to 200 K.W. billed demand.</p> <p>Paragraph 2: Telephone line must be a dedicated line. (formerly refers to a call processor or “stick”.)</p>	4

	<p>New Paragraph 3: Same new paragraph as 3rd paragraph under Existing Customers (above).</p> <p>Paragraph 4: Removed reference to <i>5.1.3 of the Distribution System Code</i>.</p> <p><u>Customer Access to Interval Meters</u> Eliminated two paragraphs under 1. READ ONLY ACCESS: 3. MV-90 ANALYSIS REPORTS: deleted entirely</p>	
2.3.7.10 Net Metering	<p>Changed title to FIT/MicroFIT and Net Metering Deleted all text and replaced with the following: Customers who generate electricity from a renewable source (wind, water, solar or agricultural biomass) are eligible to apply under the OPA FIT/MicroFIT programs.</p> <p>Customers must enter into an agreement with Festival Hydro Inc..</p> <p>Festival Hydro recommends that all generator equipment be certified by an accredited Canadian authority such as the Canadian Standards Association. If it isn't, equipment must be site certified by an accredited Canadian agency such as the Electrical Safety Authority (ESA).</p> <p>Installation of all generation facilities must be approved by the ESA and proof of this (connect authorization) provided to Festival Hydro Inc. prior to connection.</p> <p>To comply with Section 84 of the Ontario Electrical Safety Code, customers are required to have an isolation switch (visible, accessible and lockable) located between the meter and the customer equipment.</p> <p>Customers wishing to be connected under the FIT, MicroFIT, or Net Metering Program must complete appropriate documentation and forward it to Festival Hydro Inc. Engineering Department. For additional information, check the FHI website.</p> <p>MicroFIT customers are required to pay for the cost and installation of metering and any service upgrades on a time and material basis. FIT customers will need to enter into a Site Plan Servicing Agreement which will outline cost obligations for the connection of the project.</p>	4
2.4.3 Security Deposits	<p>Changed title from Deposits to Security Deposits</p> <p>Paragraph 1: 2nd sentence, beginning "Security deposits ..." after the word cheque have added "or other such form as is acceptable by Festival Hydro Inc."</p> <p>Paragraph 2: changed from <u>four</u> equal monthly installments to <u>six</u>.</p>	4

Paragraph 3:

2nd sentence – replace the word “negotiate” with “has” and remove NSF. Add the following to the end of the paragraph:

Any residential customer who has provided Festival Hydro Inc. with proof of their eligibility as a low-income customer can request and receive a refund of any security deposit previously paid to Festival Hydro Inc., after application of the security deposit to any outstanding amounts owing on the customer’s account.

Paragraph 4:

Delete 4th paragraph entirely and replace with:

Accounts will be reviewed once a year to determine if a deposit needs to be revised. If the current deposit is more than required, the difference will be refunded back to the customer’s account and a letter will be sent to notify the customer. If the deposit needs to be increased, the new deposit will be billed in installments and a letter will be sent to notify the customer.

New Paragraph 5:

Any security deposit received from the customer, upon closure of the customer account, shall be applied to the final bill prior to change in service and can be used to off-set other amounts owing by the customer to Festival Hydro.

New Heading and two paragraphs added after the paragraph starting “Federal, Provincial ...”

Use of Security Deposits in Arrears Management Program

Security deposits will be applied against any residential arrears before a disconnection notice can be issued to a residential account.

When a security deposit has been applied against any arrears, the customer will be advised and will have to repay the security deposit in six equal monthly installments.

Waiver Policy:

Paragraph 2:

Amended end of paragraph to read:

All new residential customers who provide a favourable credit check at their expense or pay by pre-authorized payment **and maintain a good credit history**, will also be exempt from making a deposit. **A residential customer who has been qualified as an eligible low-income customer may request a waiver.**

2.4.5 Payment of Overdue Account Interest Charges	<p>Paragraph 1: Inserted the words “distribution and” ahead of the word energy. Inserted new 2nd & 3rd sentences: Where payment is made by mail, payment will be deemed to be made on the date post marked. Where payment is made at a financial institution acceptable to Festival Hydro Inc., payment will be deemed to be made when stamped/acknowledged by the financial institution.</p> <p>Paragraph 4: Changed from - The Customer will be required to pay additional charges for the processing of non-sufficient fund (N.S.F.) cheques, to ... The Customer will be required to pay additional charges for processing payments returned by their financial institution.</p>	4
2.5 Customer Information	<p>New Paragraphs 1 & 2:</p> <p>Festival Hydro Inc. reserves the right to request specific information from the customer in order to facilitate the normal operation of its business. Failure of a customer to supply such information may prevent the normal continuance of service.</p> <p>The Retail Settlement Code as amended from time to time specifies the rights of customers and their retailers to access current and historical usage information and related data and the obligations of distributors in providing access to such information.</p>	4
SECTION 3 CUSTOMER CLASS SPECIFIC		4
3.1.1.2 Services Over Swimming Pools	<p>Removed the following paragraph “Where overhead service conductors are in place over an existing swimming pool, Festival Hydro Inc. will provide up to 30 metres of overhead service conductors, at no charge, to allow rerouting of the service. The property owner will pay any other costs.”</p>	
3.1.2 Underground Services for Individual Residences	<p>Paragraph 6: changed (including Hydro) to read (including Festival Hydro Inc.)</p>	4
3.2 General Service	<p>Paragraph f: changed (including Hydro) to read (including Festival Hydro Inc.)</p>	4
3.2.2 Underground Service Requirements	<p>Paragraph 4: changed (including Hydro) to read (including Festival Hydro Inc.)</p>	4
3.2.3 Temporary Services (other than residential)	<p>Paragraph 4: “Customer shall leave 760 mm of cable at the masthead for connection purposes.” changed to “Customer shall leave <u>sufficient</u> cable ...”</p>	4
3.3.3.9 Substation Information	<p>Moved entire <u>Section 3.4.1 Electrical Requirements</u> to become the last bullet under this section:</p> <ul style="list-style-type: none"> Where a primary service is provided to a Customer-owned substation, the Customer shall install and maintain such equipment in accordance with all applicable laws, codes, regulations, and Festival Hydro Inc.’s requirements for high voltage installations. Festival Hydro Inc. will provide planning details upon application for service. 	4

	<p>Customer owned substations are a collection of transformers and switchgear located in a suitable room or enclosure owned and maintained by the Customer, and supplied at primary voltage: i.e. the Supply Voltage is greater than 750 volts.</p> <p>All high voltage distribution services are three-phase, four-wire. The Customer is required to bring out a neutral conductor for connection to the system neutral. If not required for Customer’s use, this neutral shall be terminated to the Customer’s station ground system.</p> <p>It is recommended that Customer transformers have voltage taps in their primary windings as shown in Table 3 appended to this document. Transformers other than listed in Table 3 may be suitable but shall not be connected without the specific written approval of Festival Hydro Inc.</p> <p>Customer owned substations must be inspected by both the Electrical Safety Authority and Festival Hydro Inc. The owner will provide a pre-service inspection report to Festival Hydro Inc. A contractor acceptable to Festival Hydro Inc. will prepare the certified report to Festival Hydro Inc.</p> <p>To facilitate and encourage the maintenance of this equipment, Festival Hydro Inc. will provide one power interruption annually, at no charge, in lieu of or coincident to interruptions arranged for the installation, maintenance, and testing of vault fire alarm detectors. This no-charge service would be scheduled during Festival Hydro Inc.’s normal business hours. Monday to Friday, and are not necessarily guaranteed. Festival Hydro Inc. will charge Customers for power interruptions arranged at times other than as outlined above.</p>	
3.4 General Service (Above 1000 kW)	Deleted this section	4
3.4.2 Technical Information and Considerations	Deleted this section. Covered under 3.3.4 Technical Considerations.	4
3.5 Embedded Generation	<p><i>Renumbered – Now becomes 3.4 Embedded Generation</i></p> <p>Added two paragraphs at the beginning of this section:</p> <p>For all embedded generation installations, Festival Hydro Inc. will follow the processes and technical requirements outlined in the OEB Distribution System Code Appendix E and Appendix F, the rules for the Ontario Power Authority Feed in Tariff (FIT) and Micro Feed in Tariff (MicroFIT), and other rules and regulations that apply to specific generation connections. Up to date information on Festival Hydro’s processes for FIT and MicroFIT can be found on the Festival Hydro website at www.festivalhydro.com</p> <p>Customers contemplating an embedded generation system should contact Festival Hydro at the earliest opportunity to determine maximum generator size allowed for each area, process timelines, and contract requirements.</p> <p>Added to paragraph beginning “If an expansion ...” After the final word in the paragraph (“Board”), added “or in accordance with Section 3.2.5 of the Distribution System Code.”</p>	4

	<p>Next paragraph is new:</p> <p>MicroFIT customers are required to pay for the cost and installation of metering and any service upgrades on a time and material basis. FIT customers will need to enter into a Site Plan Servicing Agreement which will outline cost obligations for the connection of the project.</p>	
3.6 Embedded Market Participant	<i>Renumbered – Now becomes 3.5 Embedded Market Participant</i>	4
3.7 Embedded Distributor	<i>Renumbered – Now becomes 3.6 Embedded Distributor</i>	4
3.8 Unmetered Connections	<p><i>Renumbered – Now becomes 3.7 Unmetered Connections</i></p> <p><i>Renumbered 3.8.1 becomes 3.7.1 Street Lighting</i> <i>Renumbered 3.8.2 becomes 3.7.2 Traffic Signals and Pedestrian Cross-Walk Signals/Beacons</i></p> <p>Deleted 1st sentence: “Traffic Signals and Pedestrian Cross Walk signals/beacons shall have a rate structure equal to General Service (<50 kW) Class Customers.”</p> <p>Paragraph 2, 2nd bullet: Removed – “the fuse in the first handwell, tap box, junction box (as applicable) beyond Festival Hydro Inc.’s plant. Replaced with “customer owned equipment.”</p> <p><i>Renumbered 3.8.3 becomes 3.7.3 Bus Shelters, Telephone Booths, Signs</i> In title removed - (<50 kW) and Miscellaneous Unmetered Loads (<50 kW) – after the word Signs.</p> <p>1st sentence removed: “shall have a rate structure for as General Service (< 50kW) Class Customers”</p> <p><i>Renumbered 3.8.4 becomes 3.7.4 Decorative Lighting and Tree Lighting Services.</i></p> <p>Removed paragraph 1.</p> <p>Paragraph 2. is now Paragraph 1.</p> <p>1. For Decorative or Tree Lighting services connected to Festival Hydro Inc.’s distribution system, shall have a rate structure as General Service (<50 kW) Class Customers. Refer to the Schedule of Rates. For unmetered service installations, refer to Section 3.7.2 titled “Traffic Signals and Pedestrian Cross-Walk Signals/Beacons” for applicable Terms and Conditions. Electrical Safety Authority (ESA) “Authorization to Connect” is required prior to connecting service. All new services for above will require a service layout which will determine the metering requirements.</p> <p>Paragraph 3. is now Paragraph 2.</p>	4

	<p>2. If the service is metered, the following outlines the Ownership Demarcation point:</p> <ul style="list-style-type: none"> ➤ for Overhead – the top of the Customer’s service stack/mast. ➤ for Underground – the line side of the Customer owned equipment. main disconnect switch. 	
SECTION 5 - TABLES	Table 1.1 Demarcation Points & Charges for Connection Assets and Disconnection	4
Class 1 Residential – Single Service	<p><i>Overhead</i> Column: <u>Additional Services charged to Customer (as part of Var. Connections)</u> Deleted contents</p> <p><i>Underground (Not requiring Transformation Facilities on customers property)</i> Column: <u>Standard Allowance (Basic Connection)</u> Removed – (e.g. Closest pit, transformer vault, tap box, U/G conduit or pole.) Does not include street crossing. Next Sentence – Includes connections on a distributor’s system & at customer’s meter base, initial design and electrical inspection and an equivalent credit (on average) for transformation equipment. Customer to supply and install conduit as described on service layout.</p> <p>Column: <u>Variable Connection Fee</u> Removed – “including street crossing” at end of first sentence.</p> <p>Column: <u>Additional Services charged to Customer (as part of Var. Connections)</u> Added – As per current Festival Hydro fee schedule.</p>	4
Class 2 General Service < 50 kW	<p><i>Overhead – Single Service</i> Deleted all text in these columns: (no longer applicable) <u>Standard Allowance (Basic Connection)</u> <u>Basic Connection Fee (for Std. Allowance)</u> <u>Variable Connection Fee</u> <u>Additional Services charged to Customer (as part of Var. Connections)</u> <u>Service Disconnection Fee (Initiated by customer request)</u></p> <p><i>Underground – Single Service</i> Column: <u>Standard Allowance (Basic Connection)</u> Changed: Line side of customer’s main disconnect switch. to- Closest point of connection on FHI system that lies along the building.</p>	4
<p>Class 3A General Service > 50 kW (removed 50KW – 999 kW)</p> <p>Removed Classes: Class 3B General Service 50KW – 999 KW Class 4 General Service 1000KW and up</p> <p>(generalized to General Service Customers > 50 kW)</p>	<p>Deleted entire section entitled “<i>Overhead Single Building (Not Requiring Transformation Facilities on Private Property)</i> (no longer applicable).</p> <p><i>Underground – Single Building (Not Requiring Transformation Facilities on Private Property)</i> Column: <u>Service Disconnection Fee (Initiated by customer request)</u> Customer charged fixed average costs associated with disconnection and/or removal of connection assets up to the demarcation point. See Table 2 No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.</p> <p>Deleted entire section entitled “<i>Overhead Single Building (Requiring Transformation Facilities on Private Property)</i> (no longer applicable).</p>	4

Underground – Single Building (Requiring Transformation Facilities on Private Property)

Column: Ownership Demarcation Point

Secondary connectors on transformer **supplied by customer.**

Column: Service Disconnection Fee (Initiated by customer request)

~~Customer charged with actual costs associated with disconnection and/or removal of connection assets including cables, transformers and related vault equipment up to the demarcation point and related feeder switching and scheduling. See Table 2~~ **No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.**

Underground (Multi Units or Townhouse Complex with Transformation Facilities on private property and not involving newly constructed streets, (i.e. all on private property).

Column: Ownership Demarcation Point

~~First point of connection past transformers on private property as applicable i.e. a) at~~ **customer's supplied transformer secondary spade connectors** ~~b) meter base/centre~~
~~c) Cable Chamber d) Tap Box~~

Column: Service Disconnection Fee (Initiated by customer request)

~~Customer charged with actual costs associated with disconnection and/or removal of connection assets including cables, transformers and related vault equipment up to the demarcation point and related feeder switching and scheduling. See Table 2~~ **No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.**

*Underground (Multi Units or Townhouse Complex with **NO** Transformation Facilities on private property and not involving newly constructed streets, (i.e. all on private property).*

Column: Ownership Demarcation Point

~~First point of connection past transformers on private property~~ Festival Hydro owned equipment as applicable i.e. a) ~~Tap Box~~ **Transformer** b) ~~Meter base/center~~ **Cable Chamber.**

Column: Service Disconnection Fee (Initiated by customer request)

~~Customer charged with fixed average costs associated with disconnection and/or removal of connection assets up to the demarcation point. See Table 2~~ **No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.**

Subdivision (Developments with more than 5 lots)

Columns: Standard Allowance (Basic Connection), Basic Connection Fee (for Std. Allowance), Variable Connection Fee, Additional Services charged to Customer (as part of Var. Connections)

All now to read **Must contact Electric Engineering and enter into Subdivision Servicing Agreement**

Service Disconnection Fee (Initiated by customer request)

No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.

	<p><i>Underground (Customer owned Substation)</i></p> <p>Column: <u>Ownership Demarcation Point</u> Switches at primary feeder pole or padmount sectionalizer. Load side of switches – on dip pole, in switchgear, etc. as indicated in Site Plan Servicing Agreement</p> <p>Column: <u>Basic Connection Fee (for Std. Allowance)</u> Now reads – Contact Electric Engineering</p> <p>Column: <u>Service Disconnection Fee (Initiated by customer request)</u> Now reads – See Table 2</p>	
	Table 2.1 Basic Connection Fee and Disconnection Fee	
Class 1 Residential – Single Service	<p><i>Overhead</i></p> <p>Column: <u>Service Disconnection Fee (Initiated by customer request)</u> Added to bottom: No charge during regular working hours. After-hours disconnection – actual costs will be assessed.</p> <p>Column: *<u>Service Disconnection Fee (Initiated by customer request)</u> Did say to contact Service & Inquiry for current reconnection fees, now reads No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.</p> <p><i>Underground (Not requiring Transformation Facilities on customer’s property)</i></p> <p>Column: <u>Basic Connection fee (for Standard Allowance) Subject to annual review</u> Now reads – As per current Festival Hydro fee schedule</p> <p>Column: <u>Service Disconnection Fee (Initiated by customer request)</u> Added at bottom - No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed.</p> <p>Column: *<u>Service Disconnection Fee (Initiated by customer request)</u> Did say to contact Service & Inquiry for current reconnection fees, now reads No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.</p>	4
Class 2 General Service < 50 KW	<p>Deleted entire row <i>Overhead – Single Service (no longer applicable).</i></p> <p><i>Underground – Single Service</i></p> <p>Column: <u>Service Disconnection Fee (Initiated by customer request)</u> Added to bottom - No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed.</p> <p>Column: *<u>Service Disconnection Fee (Initiated by customer request)</u> Did say to contact Service & Inquiry for current reconnection fees, now reads No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.</p>	4
Class 3A General Service > 50 kW (removed 50KW – 999 KW)	<p>Deleted entire section entitled “<i>Overhead Single Building (Not Requiring Transformation Facilities on Private Property) (no longer applicable).</i>”</p> <p><i>Underground – Single Building (Not Requiring Transformation Facilities</i></p>	4

<p>Removed Classes: Class 3B General Service 50KW – 999 KW Class 4 General Service 1000KW and up</p> <p>(generalized to General Service Customers > 50 kW)</p>	<p><i>on Private Property)</i></p> <p>Column: <u>Ownership Demarcation Point</u> Line side of customer’s Main disconnect switch connection point.</p> <p>Column: <u>Basic Connection fee (for Standard Allowance) Subject to annual review</u> (No charge – Recovered through Distributor’s rates) After-hours actual costs will be assessed.</p> <p><i>Underground – Single Building (Requiring Transformation Facilities on Private Property) missing from previous edition</i></p> <p>Column: <u>Ownership Demarcation Point</u> Now reads - Load side of transformer secondary bushing.</p> <p>Column: <u>Basic Connection fee (for Standard Allowance) Subject to Annual Review</u> (No charge – Recovered through Distributor’s rates) After-hours actual costs will be assessed.</p> <p><i>Underground (Multi-Units or Townhouse Complex with transformation facilities on private property but not involving newly constructed streets, i.e. All on private property</i> Removed on private property in relation to first point of connection past transformers.</p> <p>Column: *<u>Service Disconnection Fee (Initiated by customer request)</u> Did say to contact Service & Inquiry for current reconnection fees, now reads No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.</p> <p><i>Underground (Multi-Units or Townhouse Complex with NO transformation facilities on private property but not involving newly constructed streets, i.e. All on private property</i> Removed on private property in relation to first point of connection past transformers.</p> <p>Column: *<u>Service Disconnection Fee (Initiated by customer request)</u> Did say to contact Service & Inquiry for current reconnection fees, now reads No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.</p>	
<p>Class 3C</p>	<p><i>Residential Subdivisions (Development of 5 lots or more)</i></p> <p>Column: *<u>Service Disconnection Fee (Initiated by customer request)</u> Did say to contact Service & Inquiry for current reconnection fees, now reads No charge once per calendar year during regular working hours. After-hours reconnection – actual costs will be assessed. Contact Engineering at least 2 weeks in advance to make arrangements.</p> <p><i>Overhead supplied customer owned substation</i></p> <p>Column: <u>Basic Connection fee (for Standard Allowance) Subject to Annual Review:</u> Removed: Developer responsible for installation costs necessary to service development. Replaced with – Actual costs will be invoiced to owner.</p>	<p>4</p>

	Table 2.2 Basic Connection Fee and Disconnection Fee Merged to become a part of Table 2.1																					
Table 3 – Customer Owned Transformers (Article 3.4.1)	Bottom row: Changed primary voltage from 8000 grd.Y/4800 to 8320 grd.Y 4803. Recommended Primary Tap Voltages: <table style="margin-left: 40px;"> <tr> <td>+5% was</td> <td>8400</td> <td>is</td> <td>8736</td> </tr> <tr> <td>+2 ½% was</td> <td>8200</td> <td>is</td> <td>8528</td> </tr> <tr> <td>0 was</td> <td>8000</td> <td>is</td> <td>8320</td> </tr> <tr> <td>-2 ½%</td> <td>7800</td> <td>is</td> <td>8112</td> </tr> <tr> <td>-5%</td> <td>7600</td> <td>is</td> <td>7904</td> </tr> </table>	+5% was	8400	is	8736	+2 ½% was	8200	is	8528	0 was	8000	is	8320	-2 ½%	7800	is	8112	-5%	7600	is	7904	4
+5% was	8400	is	8736																			
+2 ½% was	8200	is	8528																			
0 was	8000	is	8320																			
-2 ½%	7800	is	8112																			
-5%	7600	is	7904																			
Table 4 – Meter Sockets (Article 2.3.7.1.2)	Bottom row of table: eliminated 600** volt line and notation under table that read ** Used only where grounded supply is not available	4																				
Table 5 – Meter Cabinets (Article 2.3.7.1.2)	Under Meter Cabinet Descriptions (below table) added: C – 508 mm x 762 mm x 203mm (20" x 30" x) c.w CT (Microelectric Cat #JS4A or equivalent)	4																				
Table 6 – Instrument Transformers and Enclosures (Article 2.3.7.2)	Under Notes: 1. Instrument transformers shall be in installed in the switchgear by the manufacturer changed to – Festival Hydro Inc. Metering Department	4																				